

#### Quantum Scalar Release Notes

Product	Scalar i3
Firmware Version	251G.GS043
O d. J.W. b. D	Firefox
	Chrome
Supported Web Browsers	Microsoft Edge
	Apple Safari
Date	August 2020

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#### About This Release

The Scalar i3 251G.GS043 release is a feature and maintenance release that details bug fixes described in the Resolved Issues section. Refer to Known Issues for additional information.

#### What's New in this Release?

This release supports the Scalar i3 library. Features in this library include:

- Multi-Factor Authentication (MFA) support added. MFA is an authentication method that requires the
  user to successfully enter both a password and an authentication code before access to the library is
  allowed. Quantum strongly advises using Network Time Protocol (NTP) with MFA to ensure that the
  library and the authentication client device share the same time.
- California Senate Bill 327 (SB-327) compliance. Updates to the Scalar library include:
  - SSH disabled by default.
  - Remote service login disabled by default.
  - Default password must be changed on first use.
- Improvements to robot movement in multi-module libraries.

#### **General Information**

- After a library firmware upgrade, Quantum recommends that you clear your web browser cache before logging back into the WebGUI.
- Veeam Tape Server iBlades If Microsoft Hyper-V or any other hypervisor is installed on the Veeam
  Tape Server iBlade, the Virtual Machine (VM) Operating System (OS) will not be able to see the blade
  FC/SAS controller. This will cause the Scalar drives to no longer be visible to the VM OS.
- Bridging and teaming interfaces on the Veeam Tape Server iBlade is not supported and can cause network card issues.
- Some snapshots, logs or RAS tickets are as large as 12 MBs. If you have automated notifications
  configured for RAS tickets and logs you may not receive them if your email does not allow attachments of
  this size.

- To help maintain system integrity and for marketing purposes, Quantum regularly collects system
  information through automatic emails (ScalarTelemetrics). These emails contain configuration and status
  information only, and do not contain any customer data stored on the system. See WebGUI Default
  Settings for information on how to disable telemetrics.
- The Web client places a cookie on the user's computer to provide the last user's credentials upon login.

  The cookie only collects the user's credentials to facilitate login, and does not collect any other user data.
- Any application or browser connecting over https must support TLS v1.2.
- To help maintain system integrity and for marketing purposes, Quantum regularly collects system
  information through automatic emails and cloud based telemetric auto support. These emails and auto
  support telemetric data contain configuration and status information only, and do not contain any
  customer data stored on the system.

#### **Email Support**

To disable this function:

- 1. Log on to your library.
- Select Notifications from the Navigation menu.
- 3. Select the check box next to scalartelemetrics@quantum.com in the North Panel.
- 4. From the **Operation** panel, select **Reports**.
- 5. Click the trash can icon next to **Scalar Telemetrics** report.
- 6. Click Apply, then Close.

#### **Auto Support**

To disable this function:

- 1. Log on to your library.
- 2. Select **Notifications** from the **Navigation** menu.
- 3. Select the check box next to Auto Support in the North Panel.
- To disable RAS tickets, select RAS Tickets From the Operation panel.
- 5. De-select the **Enable Auto Support Communication** check box.
- Click Apply, then Close.
- 7. From the **Operation** panel, select **Reports**.
- 8. Click the trash can icon next to **Scalar Telemetrics** report.
- 9. Click Apply, then Close.

#### WebGUI Default Settings

Scalar i3 software is installed with certain default settings. This section outlines those default settings. Review this section to determine if any of the default settings need to bechanged to make your library run more effectively.

User Access > Settings       Local User Interface (LUI) Access       Open Access         Admin/User Access: Session Timeout       15 minutes         Services Access: Enable Remote Access       Disabled         Enable Local Service Port Login: Access Window       Indefinite         Notifications > RAS Tickets       Enable RAS Tickets       Enabled
Services Access: Enable Remote Access Disabled  Enable Local Service Port Login: Access Indefinite Window
Enable Local Service Port Login: Access Indefinite Window
Window
Notifications > RAS Tickets Enable RAS Tickets Enabled
Severity All options Enabled
Notifications > Reports  Scalar Telemetrics  Once you have an email server configured, telemetrics is enabled for monthly automatic emails. To disable, click the Trash icon.
Library > IE Area
Library > Settings Operational Parameters: Automatic Enabled Inventory
Operational Parameters: LibraryAssisted Disabled Drive Unload
Operational Parameters: Logical Drive Enabled Serial Number Addressing
Operational Parameters: Logical System Disabled Addressing
IE Assignment Mode: Local UI Assignment Enabled
IE Assignment Mode: Local UI Assignment Enabled  System > Network Connectivity / SSH Disabled

## **Security Scanners**

Quantum tests with the following Security scanners against the library:

Nessus Professional v. 8.10.1

## Compatibility and Support

### **Encryption Key Management Drive Support**

The following table provides the encryption key management drive support.

Encryption Option	IBM LTO-6 (HH)	IBM LTO-7 (HH)	IBM LTO-8 (HH)
Application  ManagedEncryption	Supported	Supported	Supported
SKM	Requires SKM License	Requires SKM License	Requires SKM License
KMIP Key Manager <sup>1</sup>	Requires EKM License	Requires EKM License	Requires EKM License

<sup>&</sup>lt;sup>1</sup> Only SafeNet, IBM SKLM and Thales encryption key servers are supported KMIP configurations It is recommended that Safenet servers be updated to v8.6.0.

#### Web Browser Support

The Scalar i3 WebGUI supports the following web browsers. Quantum recommends upgrading to the latest version of the browser.

Web Browser	Versions Supported
Internet Explorer	Not supported.
Google Chrome	Version 51 and above.
Mozilla Firefox	Version 55 and above.

#### Firmware Compatibility

For the most up-to-date information on the latest qualified library and drive firmware, please visit: https://www.quantum.com/serviceandsupport/softwareanddocumentationdownloads/si3/index.aspx

#### **Drive Firmware**

The following table shows the latest drive firmware packaged with this release.

SAS Half High (HH) Drive Types	Latest Firmware Version
IBM LTO-6 (SAS) (HH) 6 Gb <sup>1</sup>	KAJ9
IBM LTO-7 (SAS) (HH) 6 Gb <sup>1</sup>	M571
IBM LTO-8 (SAS) (HH) 6 Gb <sup>1</sup>	M571
<sup>1</sup> Bundled with library firmware.	

FC Half High (HH) Drive Types	Latest Firmware Version
IBM LTO-6 (FC) (HH) 8 Gb <sup>1</sup>	KAJ9
IBM LTO-7 (FC) (HH) 8 Gb <sup>1</sup>	M571
IBM LTO-8 (FC) (HH) 8 Gb <sup>1</sup>	M571
<sup>1</sup> Bundled with library firmware.	

### **Tape Drive Driver Versions**

The following table provides the tape drive driver versions.

Drive Manufacturer	os	Approved Version	Comments
IBM	Linux	3.0.31	Includes APFO & LTO8
IBM	Windows	6.2.6.6	Includes APFO & LTO8
IBM	AIX	13.0.22.0	Includes APFO & LTO8

The latest tape driver versions are located at:

https://www.quantum.com/serviceandsupport/softwareanddocumentationdownloads/si3/index.aspx

## **Backup Software Compatibility**

To view a list of backup software packages that have been tested for interoperability with the Scalar i3, refer to the Quantum Software Compatibility Guide at <a href="http://www.quantum.com/swcompguide.aspx">http://www.quantum.com/swcompguide.aspx</a>.

### Resolved Issues

This release of Scalar 251G.GS043 firmware resolved the following issues (bug fixes).

Change Request Number	Service Request Number	Description	Resolution
SQ-148 (71065)		Tape cartridges that are left at a location other than the specified destination will generate a RAS ticket.	Enhancement.
SQ-490		Library support added to comply with California Senate Bill 327 (SB-327)	Enhancement.
SQ-507		Set Automation Device Attributes support added to inform drives of their SCSI element address.	Enhancement.
SQ-597	547467	lighttpd flagged in security scans.	Fixed.
SQ-635		Multi-Factor Authentication (MFA) supported added to library.	New Feature.
SQ-657		Humidity and temperature rate change warnings removed from library.	Fixed.
SQ-789		Improvements to robot movement in multi-module libraries.	Enhancement.
SQ-794	558940 568996	SNMP does not report adjusted temperature and humidity values.	Fixed.

## **Known Issues**

This release of Scalar 251G.GS043 firmware has the following known issues:

Change Request Number	Service Request Number	Description	Workaround
SQ-354 (62032)		Unable to log into the RUI when a demo is running.	Works as designed. All users are logged out when a demo is running.
SQ-355 (65020)		Medium Changer Device driver not started after Scalar upgrade, causing Veeam to see Veeam Tape Server iBlade as offline	Restart the iBlade. In the WebGUI, go to WebGUI > Devices. Select Devices Restart from the right navigation meUntestednu.
SQ-556		Veeam updates fail when using Service Port.	Use customer ports for updates.

## **Documentation**

The following documents are currently available for the Scalar i3.

Document Number	Document Title
6-68528	Scalar i3 Documentation Center
6-68528	SNMP Reference Guide (in Documentation Center)
6-68528	SCSI Reference Guide (in Documentation Center)
6-68528	Web Services API Guide (in Documentation Center)
6-68528	muCommander - Quantum Edition User's Guide (in Documentation Center)
6-67320	Scalar i3 & i6 Open Source Software Licenses

# **Contacting Quantum**

More information about this product is available on the Service and Support website at <a href="https://www.quantum.com/support">www.quantum.com/support</a>. The Service and Support Website contains a collection of information, including answers to frequently asked questions (FAQs). You can also access software, firmware, and drivers through this site.

For further assistance, or if training is desired, contact Quantum:

Quantum Technical Assistance Center in the USA:	+1 800-284-5101
For additional contact information:	www.quantum.com/support
To open a Service Request:	www.quantum.com/osr